



Grievance Guide, Thirteenth Edition

Karen L. Ertel

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Learn how to effectively resolve management-employee disputes at the settlement stage and during arbitration by becoming familiar with the criteria and prior arbitration rulings that arbitrators can consult in resolving grievance issues. The easy-to-use Grievance Guide summarizes thousands of real-life arbitration awards to illustrate the factors arbitrators consider when ruling on management-employee disputes. Extensive Additions and Revisions! The updated Thirteenth Edition has been extensively revised to include cross-references to Bloomberg BNA's Labor Arbitration Cumulative Digest and Index and provides significant updates and changes to chapters on: Electronic communications and technology, including a new section on social media issues Investigation Family and medical leave Absenteeism and tardiness The author provides a complete picture, topic by topic, of the precedents and guidelines neutrals are using to address grievance issues today. Overviews of the many topics covered in the guide and citations to the full text of the arbitration cases help advocates understand how to properly handle numerous types of grievable issues. The Guide presents in an easy-to-use handbook analysis of significant arbitrator awards published by Bloomberg BNA's Labor Arbitration and Dispute Settlements, available in print as part of Bloomberg BNA's Labor Relations Reporter service and online as part of the Labor and Employment Law Resource Center.

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